







Note: These instructions are provided as a reference tool for pump users and caregivers who are already familiar with the use of an insulin pump and with insulin therapy in general. Not all screens are shown. For more detailed information on the operation of Tandem Diabetes Care products, please refer to their user guides.

Tandem Source	Software Update Available	() U
<ul> <li>(¬) Home</li> <li>(¬) Upload Pump</li> <li>(¬) Reports</li> <li>(¬) Orders</li> <li>(¬) Store</li> <li>(¬) Wy Pump</li> </ul>	<section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header>	Esim X2 Insulin Pump Drvies Setti humber 22456

Log in to the Tandem Source platform. Select **My Pump** from the Navigation sidebar and then **Software Update Available**.

Additional training and other preliminary steps may be required to access certain software updates. Click **Start Requirements** and follow the on-screen instructions.

Tandem Source	My Pump				() 🛄	
G Home	These are the insulin pu	imps that are currently associated	d with your account.			
1 Upload Pump	t:slim X2 Insulin Pe	amp 🗸 Active				
C Reports		Pump Serial Number	123456	O Software Update Ready		
Orders		Warranty Expiration @	Nov 14, 2027	Print Travel Card		
🖞 Store				Transfer Pump Settings		
My Pump						
		$\sim$				

Certain preliminary steps may take several days, so if you are returning to Tandem Source from a prior session, select **My Pump** from the Navigation sidebar and then **Software Update Ready**. Otherwise, skip to Step 3.

Tandem Source	Software Update	· · · · · · · · · · · · · · · · · · ·
Home	R	
① Upload Pump		
Reports	You are ready to update	your
Corders	pump software	
🕀 Store	Review the steps below to ensure you are ready for the update. ready to complete the update, you may return to this scre	. If you are not een later.
My Pump	Remain connected to the Internet and plug your co a power source	omputer into
	Charge your pump battery to at least 20%	
	Have Tandem USB cable ready to connect your pur	mp
	Be prepared to load a cartridge after completing th Be sure to have supplies available to load the pume cartri- infusion set tubing after the update is complete.	ne update ridge and fill the
	Have a backup insulin delivery option available Be sure you can deliver backup insulin in case there are a may include syringer, insulin pens, or long-acting insulin	any issues. This
	Return Home	Continue

Review the provided information to ensure that the user is prepared for the update and then click **Continue.** On the Important Safety Information screen, click the square next to each safety step to acknowledge guidance. Click **Continue.** 

Tandem Source	Software Update				? 🔟
G Home		0	0	0	
1 Upload Pump		Prepare	Software Opdate	Resome Therapy	
Reports			Connect Pum	D	
Orders					
🖞 Store					
My Pump			-0		
		Plug the Align the 1	pump into this computer with a Tan fandem logo on the cable with the k	dem USB cable. ogo on the pump.	
			Connect Pump		
			Help Connecting Pump		
	Need bein? Read our		~		
	Troubleshooting Guid	ie.			

Connect the micro-USB end of the USB cable provided by Tandem Diabetes Care to the insulin pump and connect the other end to a USB port on the user's computer. Click **Connect Pump.** 

Note: If an error message appears, click Help Connecting Pump for connection tips.



A Pump Connected screen will appear if the connection is successful. Confirm the pump serial number is accurate before clicking **Continue**.

Flip to back to continue →



For the remaining steps of this Quick Reference Guide, please follow the on-screen instructions within the Tandem Source platform and complete the required actions on the t:slim X2 insulin pump. Click **Continue.** 

**Important Safety Information:** RX ONLY. The <u>t:slim X2 insulin pump</u> with interoperable technology is intended for the subcutaneous delivery of insulin, at set and variable rates, for the management of diabetes mellitus in people requiring insulin. The pump is able to reliably and securely communicate with compatible, digitally connected devices, including automated insulin dosing software, to receive, execute, and confirm commands from these devices. The pump is intended for single patient use. The pump is indicated for use with NovoLog or Humalog U-100 insulin. The pump is indicated for use in individuals 6 years of age and greater. Users of the pump must: be willing and able to use the insulin pump and all other system components in accordance with their respective instructions for use; test blood glucose levels as recommended by their healthcare provider; demonstrate adequate vision and/or hearing to recognize all functions of the pump, including alerts. The t:slim X2 pump must be removed before MRI, CT, or diathermy treatment. Visit tandemdiabetes.com/safetyinfo for additional important safety information.

The <u>Tandem Source platform</u> is intended for use by individuals with diabetes mellitus who use Tandem Diabetes Care insulin pumps, their caregivers, and their healthcare providers in home and clinical settings. The Tandem Source platform supports diabetes management through the display and analysis of information uploaded from Tandem insulin pumps.

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(877) 801-6901 tandemdiabetes.com FOR USE IN THE UNITED STATES ONLY





Pump Tip: If there was an active CGM sensor session before the update process was started, follow instructions in the pump user guide to resume the session.



Tap 🖍 and enter the Update ID displayed within Tandem Source. Tap 🖍 to continue.



The pump verifies the Update ID is correct.



A Pump Reboot screen appears. Tap **Yes** to begin the reboot and confirm that insulin deliveries will be stopped.



The software update begins. Do not disconnect from the Internet or unplug the pump from the computer during this process.



If prompted, unlock the pump screen. Otherwise, skip to Step 14.



Using the keypad on the pump, enter the Update ID again and tap **v** to continue.



Do not disconnect from the Internet or unplug the pump from the computer during this process.



## The update is complete.

Note: Click Resume Therapy Guide on the Tandem Source platform for additional instructions on how to safely resume insulin delivery.