



T:CONNECT MOBILE APP

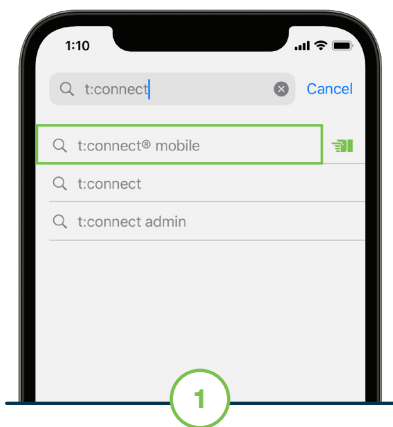
## Pairing the Mobile App



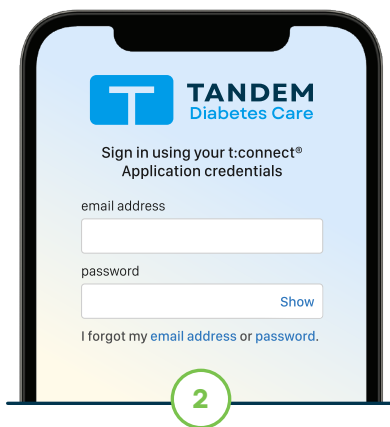
After the pairing process is complete, pump and therapy data are wirelessly uploaded to the Tandem Source platform.\*



**Note:** These instructions are provided as a reference tool for pump users and caregivers who are already familiar with the use of an insulin pump and with insulin therapy in general. Not all screens are shown. For more detailed information on the operation of the t:slim X2 pump, please refer to its user guide.



In Google Play or the App Store on a compatible smartphone, search for “t:connect” and install the t:connect mobile app.



Open the t:connect mobile app and sign in with existing credentials or create an account.



**Pump Tip:** Only one smartphone and t:connect mobile app account may pair with the pump. The pump is designed to deny any unauthorized connections.



From the Home screen, tap **OPTIONS**.

**Note:** Pairing the t:slim X2 insulin pump with a compatible smartphone via *Bluetooth*<sup>®</sup> technology is required for the pump to properly communicate with the mobile app.

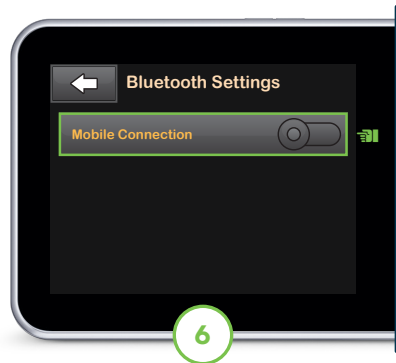


Tap the down arrow and then tap **Device Settings**.

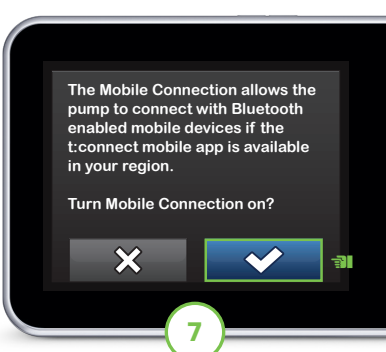


Tap **Bluetooth Settings**.

**Note:** If Bluetooth Settings is not an option, visit [source.tandemdiabetes.com](http://source.tandemdiabetes.com) to check if the pump software needs to be updated.

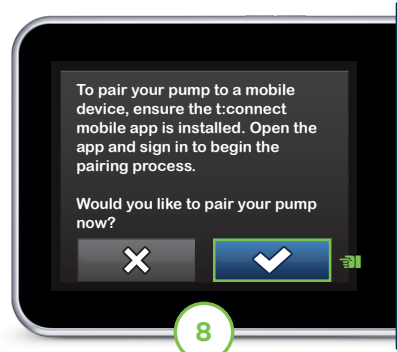



Tap the toggle on.

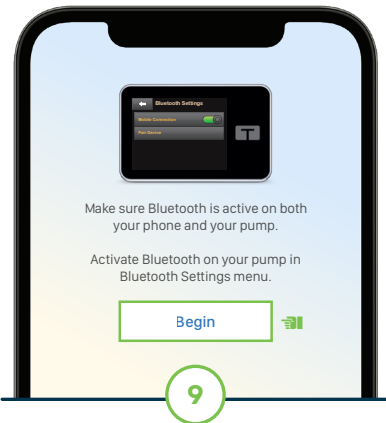


Tap  to continue.


The CONNECTION ON screen is displayed.

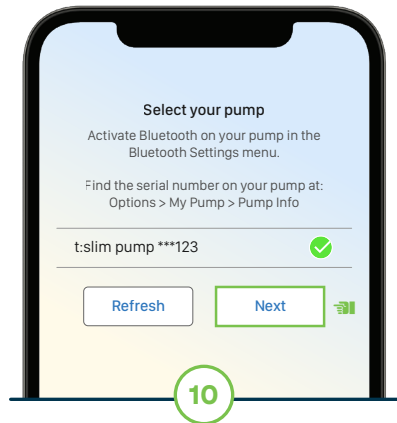


A confirmation screen will appear asking if the pump should be paired. Tap  to continue.



Select **Begin** and then **OK** on the confirmation screen.

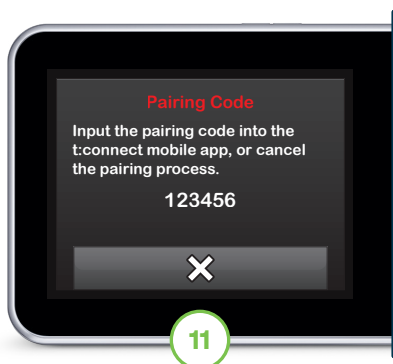
 **Note:** Make sure the t:slim X2 insulin pump is within close proximity to the smartphone.



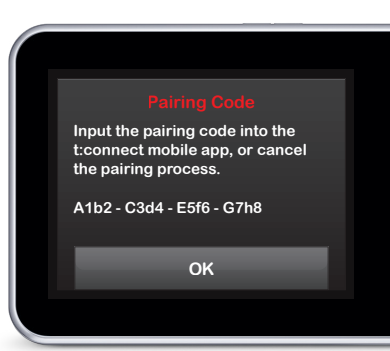
Select the radio button next to the pump and tap **Next**.

Flip to back to continue →

## Pairing the Mobile App (continued)



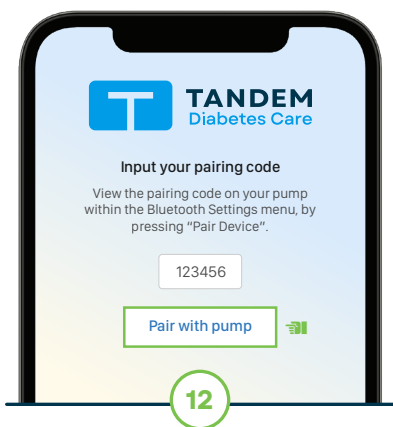
A unique pairing code will automatically be generated. Depending on the pump's software version, this will either be a 6-digit code . . .



. . . or 16-character code.

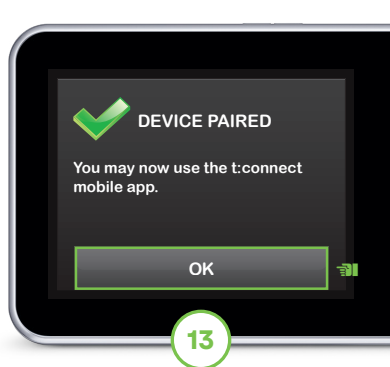
**DO NOT** press **X** or **OK** as this will cancel the process.

**Note:** The pairing code is only valid for five minutes. If the code expires, the pairing process must be restarted.



On the mobile app, enter the pairing code and tap **Pair with pump**.

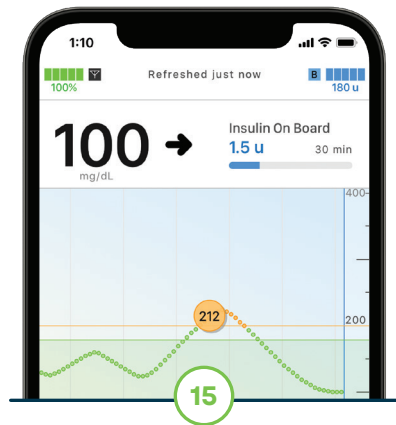
**Note:** The 16-character code is case sensitive and must be entered exactly as displayed.



A confirmation screen will appear on the pump. Tap **OK** to continue.



Press **Sync pump data** to import recent data from the insulin pump.



Once the t:connect mobile app displays the pump data, it is now ready for viewing.

## Smartphone Setup

- ✓ Always turn Zoom Mode off when using the t:connect app. If on, rely on the insulin pump for all therapy decisions.
- ✓ Always turn on notifications and disable battery optimization to receive pump alerts, alarms, and notifications on the paired smartphone
- ✓ Enable smartphone security (e.g., screen lock, passcode, face recognition) before administering a bolus from the app†

Please visit [tandemdiabetes.com/mobilesupport](https://tandemdiabetes.com/mobilesupport) for more information on the setup and configuration of the paired smartphone. Important topics include a list of supported devices and managing updates of the phone's operating system.

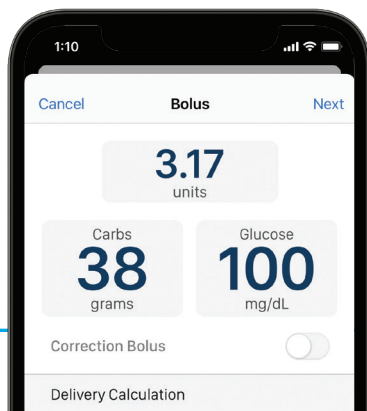


**App Tip:** The t:connect mobile app must run in the background in order to receive and transmit data to and from the pump, as well as to the Tandem cloud.†



### Mobile Bolus Feature

The t:connect mobile app frees users to bolus from their smartphone without touching their t:slim X2 insulin pump.\* That increased flexibility means they can choose to wear the pump in more places.



\* Uploads to the Tandem Source platform do not take place in real time and should not be relied upon by pump users, healthcare providers, or caregivers for remote patient monitoring. Standard carrier data rates may apply. † Bolus delivery from the t:connect mobile app requires a compatible smartphone model and operating system, an app update, a remote software update on the t:slim X2 insulin pump and additional training.

**Important Safety Information:** RX ONLY. The [t:slim X2 insulin pump](#) with interoperable technology is an alternate controller enabled (ACE) pump that is intended for the subcutaneous delivery of insulin, at set and variable rates, for the management of diabetes mellitus in people requiring insulin. The pump is able to reliably and securely communicate with compatible, digitally connected devices, including automated insulin dosing software, to receive, execute, and confirm commands from these devices. The pump is indicated for use in individuals six years of age and greater. The pump is intended for single patient, home use and requires a prescription. The pump is indicated for use with U-100 insulin only. Users of the pump must: be willing and able to use the insulin pump and all other system components in accordance with their respective instructions for use; test blood glucose levels as recommended by their healthcare provider; demonstrate adequate carb-counting skills; maintain sufficient diabetes self-care skills; see healthcare provider(s) regularly; and have adequate vision and/or hearing to recognize all functions of the pump, including alerts. The t:slim X2 pump, and the CGM transmitter and sensor must be removed before MRI, CT, or diathermy treatment. Visit [tandemdiabetes.com/safetyinfo](https://tandemdiabetes.com/safetyinfo) for additional important safety information.

**t:connect mobile app:** The feature set available within the t:connect mobile app is dependent on the pump software version and the compatible smartphone's model and operating system (OS).

- The **Display and Data Upload** feature set provides a secondary display of pump and continuous glucose monitoring (CGM) information, including display of your pump alerts and alarms, and enables wireless uploading of pump and CGM data to the Tandem cloud through an internet or wireless data connection. Standard carrier data rates may apply.
- The **Bolus Delivery plus Display and Data Upload** feature set additionally allows users to request, stop, and cancel a bolus on the pump from the t:connect mobile app. At least one smartphone security setting must be enabled to utilize the Bolus Delivery feature of the t:connect mobile app.
- **WARNING:** Always rely on your pump to make therapy decisions when using a smartphone that is incompatible with the Bolus Delivery feature.
- **PRECAUTIONS:** Always rely on your pump to make therapy decisions if using a smartphone that is incompatible, the smartphone is lost or damaged, or the smartphone loses Bluetooth® connectivity with your pump. Important pump alerts and alarms are only received as app notifications when enabled and the app is either active or running in the background.

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