

# What to Expect When Ordering

## THE T:SLIM X2 INSULIN PUMP



## 1 Information Gathering

Tandem will:

- Gather medical information
- Determine how to work with your insurance plan
- Determine whether you need a distributor partner

## 2 Document Collection

Tandem, or your assigned distributor, will gather required documents that may include:

- Prescription
- Chart notes
- Blood glucose logs
- Signed patient form
- Letter of Medical Necessity
- Recent lab work
- Copy of insurance card

## 3 Working with Insurance

Tandem, or your assigned distributor, will:

- Verify coverage, benefits, & cost
- Submit documentation to insurance for approval

## 4 Final Steps

Tandem, or your assigned distributor, will:

- Process any co-pays (if necessary)
- Ship pump and supplies

## 5 Training

- Information regarding training will be sent via email when pump ships
- Training is determined by healthcare provider

## + Ongoing Supplies

Please be sure to contact Tandem, or your distributor, when you open your last box of supplies to set up ongoing supply reorders.

### How You Can Help:

- Confirm most recent doctor appointment
- Start order process for continuous glucose monitoring (CGM) sensor (either from distributor or directly from compatible CGM)
- Maintain pump supplies to support current therapy if applicable
- Respond promptly to any communication from Tandem or distributor. These may be in the form of text, email, or phone call.
- If you are currently on insulin pump therapy we will need your current pump's out-of-warranty date

**Important Safety Information:** RX ONLY. The t:slim X2 insulin pump with interoperable technology is an alternate controller enabled (ACE) pump that is intended for the subcutaneous delivery of insulin, at set and variable rates, for the management of diabetes mellitus in people requiring insulin. The pump is able to reliably and securely communicate with compatible, digitally connected devices, including automated insulin dosing software, to receive, execute, and confirm commands from these devices. The pump is indicated for use in individuals six years of age and greater. The pump is intended for single patient, home use and requires a prescription. The pump is indicated for use with U-100 insulin only. Users of the pump must: be willing and able to use the insulin pump and all other system components in accordance with their respective instructions for use; test blood glucose levels as recommended by their healthcare provider; demonstrate adequate carb-counting skills; maintain sufficient diabetes self-care skills; see healthcare provider(s) regularly; and have adequate vision and/or hearing to recognize all functions of the pump, including alerts. The t:slim X2 pump, and the CGM transmitter and sensor must be removed before MRI, CT, or diathermy treatment. Visit [tandemdiabetes.com/safetyinfo](https://tandemdiabetes.com/safetyinfo) for additional important safety information.